



## Booking Enquiry - Gurri Birthday Party

As a community facility we are delighted that you've chosen us to facilitate your child's birthday party! However, it is important to note that completion of this form **does not guarantee a booking**. Once received, a member of our team will get in touch regarding your booking request.

**Do you acknowledge that completion of this form does not guarantee a booking?**

**Please indicate your response:**

- Yes
- No

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### Customer Booking Details\*

\* All information must be filled out

Full Name (of adult):

First name of child:

Contact Mobile:

Contact Email:

Address:

Preferred Date/Time:

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### Booking Information

**BIRTHDAY PARTY ZONE:** A 90-minute booking of a party table that seats 12, and party supplies as listed on our website. This includes access to the Splash Park and all pools for the whole of the booking day. The flat rate is \$175 (as of 10/07/2024) and covers 12 children.

Booking times:

- Saturday 11.00 - 12.30 pm
  - Saturday 12.45 - 2.15 pm
  - Saturday 2.30 - 4.00 pm
  - Sunday 11.00 - 12.30 pm
  - Sunday 12.45 - 2.15 pm
  - Sunday 2.30 - 4.00 pm
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## Booking Terms & Conditions for Birthday Party Bookings

1. All bookings are invoiced upfront.
2. To receive a refund, you must give ONE WEEK notice before original booking date
3. Booking date/time can be changed if ONE WEEK notice is given before the original booking date
4. All bookings are subject to our Terms & Conditions. Reading and agreeing to these Terms & Conditions is a requirement of submitting this booking.
5. We will not chase invoices. It is the responsibility of the hirer to ensure payment is made on time to prevent the booking being cancelled.
6. Hirers with outstanding or unpaid debts from the period 2018 - 2024 are unable to book the facility until the debts are cleared.
7. Once the form below is completed, please allow 3-5 business days for a member of our team to get in touch.
8. If your booking request is after June 2025, new fees will apply.

## Terms & Conditions for Booking Areas of Gurri Wanyarra\*

\* This includes booking the Party Zone

Belgravia Leisure is the Operator of Gurri Wanyarra Wellbeing Centre ("Centre") of Browning St, Kangaroo Flat, 3555 on behalf of the City of Greater Bendigo. All bookings and agreements are made upon, and are subject to, the rules of the centre and the following conditions:

1. Booking Confirmations - This booking form does not guarantee a booking. All bookings will be confirmed via email and accompanied by an invoice once the booking is confirmed.
2. Fees, Charges and Payment – Hiring fees and charges (including GST) will be quoted prior to confirming the booking. All bookings are payable upfront at the time of booking. Please note the Centre will not hold unpaid bookings past seven days following the issuing of a quote or invoice, and therefore we recommend making full payment to hold your booking.
3. Cancellations – In the event a confirmed booking is cancelled (must be received in writing) the following will apply:
  - If notified at least ONE WEEK before booking, a full refund will be issued
  - If notified less than ONE WEEK before booking, no refund will be issued
4. Hire Dates/Days, Time and Duration – You agree to commence your Hire and vacate the designated Hire Space at the day(s), date(s) and times (start and finish times) as per the confirmation. You may set up 30 minutes before booking time if the area is not still in use by a previous booking. There will be no access to the booking space after each booking.
5. Supervision, Public Safety & Security – The hirer assumes full responsibility during the period of hire for the supervision, safety, and control of all its guests, players, members, staff and visitors.
6. Cleaning – It is the responsibility of the hirer to ensure any area of the facility which is used during the program is left in a clean and acceptable standard at the conclusion of the program. If not, a cleaning fee will be charged at market value.
7. Release and Indemnity – The Hirer agrees to hire the Designated Area of Hire for the Activity at its own risk and agrees to indemnify Belgravia Leisure, its officers, servants and agents from all claims and demands where the Hirer is proven negligent through its acts or omissions.
8. Loss or Damage – The Hirer agrees to reimburse Belgravia Leisure for any loss or damage incurred as a direct result of the Activity in the Designated Area of Hire, within the reasonable control of or which would be expected to be in the reasonable control of the Hirer, and in breach of this Hire Agreement, including but not limited to loss or damage to the building or equipment. The Centre may require a bond to be held against loss or damage including but not limited to the building or equipment refundable after the event or drawn upon to pay for loss or damages resulting from the hire.
9. Alcohol & Smoking – No alcohol is permitted to be brought into the Centre by the Hirer's guests, players, members, staff and visitors during the period of Hire, unless agreed to by Belgravia Leisure. Smoking is not permitted within the Centre or any associated facilities.
10. Force Majeure – Belgravia Leisure shall be relieved from all liability in respect of any breach of its obligations under this agreement should such breach be caused, directly or indirectly, by an event of Force Majeure. "Force Majeure" shall mean any act; matter or thing whatsoever not within the reasonable control of Belgravia Leisure and which adversely affects the capacity of Belgravia Leisure to perform its obligations hereunder or wholly prevents the performance of the same.

11. Emergency Procedures – In the case of emergency Hirers must listen to the instructions provided by Belgravia Leisure staff and follow the Emergency procedures. Refer to the Emergency Evacuation Plan on display in the Designated Area of Hire.

12. Medical Conditions of Participants – The onus is on the Hirer to provide the Centre with a detailed list of specific and non-specific medical conditions of those attending during the hire period.

13. Adherence to Terms & Conditions - Failure to adhere to these conditions may result in cancellation of any future bookings, and/or limit an organisations capacity to hire the facility.

14. Acceptance of Terms & Conditions - By submitting a Booking Form, the Hirer accepts these Terms and Conditions of Hire.

**I accept these Booking Terms & Conditions**

**Full Name:**

**Signature:**

**Date:**

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## What happens next?

After you have emailed this request form our team will get back to you in 3-5 business days to discuss your booking.

If you have any questions, please email [gww@belgravialeisure.com.au](mailto:gww@belgravialeisure.com.au)

